

Privacy Policy

Trias Coaching, a DBA of Trias Revolution LLC

Miles City, Montana | Mobile and video-based services

Version date: 2026-10-21

LAUNCH-CANDIDATE LEGAL TEXT — QUALIFIED LEGAL REVIEW AND FOUNDER APPROVAL REQUIRED BEFORE PRODUCTION USE

1. Purpose and scope

This Privacy Policy explains how Trias Coaching collects, uses, protects, retains, and discloses information through its native Coaching platform, public website, applications, Client Portal, Coach Workspace, Programs, scheduling, documents, messages, billing, and reporting functions.

Trias Coaching is a coaching and educational service. It is not a clinical practice, health-care provider, psychotherapy service, crisis service, law firm, financial adviser, or emergency service.

2. Information we collect

We collect information that a person provides directly, information created through authorized Coaching operations, and limited technical information needed to secure and operate the platform.

- Identity and contact information, account credentials, authentication records, and communication preferences.
- Applications, intake responses, demographics, authorized goals, Program assignments, appointments, attendance, session records, next steps, worksheets, documents, and messages.
- Billing, invoice, receipt, payment-evidence, payer-responsibility, and Program-utilization records. Appointment completion does not by itself establish payment.
- Security, audit, device, browser, network, and access records needed to prevent misuse and maintain the service.
- Information a client elects to provide in the Client Portal. Public forms must not be used for crisis, medical, clinical, youth, or other sensitive records unless the form expressly requests them through an authenticated workflow.

3. How information is used

Information is used only for disclosed Coaching, account, safety, scheduling, Program, documentation, communication, billing, reporting, security, legal, and operational purposes. We do not treat a scheduled or completed appointment as proof of payment and do not invent charges, payments, or payer outcomes.

- Create and maintain the authoritative client chart and account.
- Administer Programs, appointments, session usage, next steps, documents, messages, and governed reports.
- Provide account support, authenticated recovery, fraud prevention, audit evidence, and service security.
- Meet lawful accounting, tax, payer, records-management, and compliance duties.

4. Native platform and optional service providers

Trias Coaching maintains its authoritative client, Program, calendar, document, and reporting records inside the Trias platform. Optional providers may support payment processing, infrastructure, email delivery, video meetings, or calendar synchronization when authorized. Google Calendar synchronization is optional; the Trias Native Calendar remains authoritative and can operate while Google is disconnected.

When a service provider processes information for Trias, access is limited to the purpose and authority granted. Calendar entries should contain only the minimum non-sensitive information needed for scheduling.

5. Current AI behavior

No Coaching companion identity is active in the current launch. Auren is Operations/COO and is not a Coach Companion or Client Companion. Prona is not part of the current launch. Any future client-facing or session-support AI feature requires separate authorization, accurate disclosure, and any consent required for that feature.

Trias may use governed internal automation to route work, create bounded drafts, maintain evidence, or support authorized operations. Human judgment or independent control remains required where the governing workflow requires it. Automated output is not medical, psychological, legal, financial, or emergency advice.

6. Sharing and disclosure

Trias Coaching does not sell personal information. Information may be disclosed to an authorized service provider, payer, professional, regulator, court, law-enforcement authority, or other recipient only when the disclosure is authorized, required to deliver an approved service, or required by law. Client-facing release controls apply to consequential reports and documents.

Draft, superseded, void, restricted, or internal Coaching records are not released as current client documents. Private coach notes, internal assessments, technical evidence, and records belonging to another person are not exposed through the Client Portal.

7. Sensitive information and public identity

The business mailing address is protected company-contact data. Public pages, general client materials, public-distribution PDFs, unauthenticated interfaces, page source, metadata, and public APIs use only: Trias Coaching; Miles City, Montana; mobile and video-based services. The protected mailing address may appear only in a private or regulated document that specifically requires it and only through the authorized protected configuration.

Clients should not send crisis or highly sensitive information through ordinary email or public forms. If there is an immediate danger or emergency, call 911. In the United States, call or text 988 for suicide and crisis support. Trias Coaching does not provide emergency monitoring.

8. Security and breach response

Trias uses role-based access, protected routes, least-privilege service identities, audit records, verification hashes, and other administrative and technical safeguards appropriate to the service. No online service can guarantee absolute security.

Trias maintains incident and breach-response obligations under applicable law. The applicability and requirements of the FTC Health Breach Notification Rule, Montana breach law, and the Montana Consumer Data Privacy Act require qualified legal review; this policy does not make an applicability determination.

9. Retention, corrections, and records

Records are retained for the period needed to provide services, preserve accepted Program and financial history, maintain security and audit evidence, resolve disputes, and meet legal, payer, tax, or accounting duties. Corrections to financial and report history are append-only where required; prior versions remain traceable rather than being silently overwritten.

A person may request access, correction, deletion, or a copy of eligible personal information. Some records cannot be deleted when retention is required or reasonably necessary for security, legal, billing, tax, payer, dispute, or historical-integrity purposes.

10. Minors

General Coaching services are not directed to children under 13. Any approved service involving a minor requires the appropriate parent, guardian, or authorized adult involvement and additional safeguards. This launch-candidate policy does not itself authorize a youth service workflow.

11. Changes and consent

The current Terms, Privacy, and relevant disclosure versions are recorded with the applicant or account acceptance event and timestamp. When a material policy change requires renewed notice or consent, Trias will provide the required notice and an appropriate opportunity to respond. Continued use is not treated as consent where affirmative consent is legally required.

Contact

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